



Expert collaboration tool administration that works for you



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Your collaboration tools help you to do work, faster. But how do you make sure your tools are being effectively administered on a day-to-day basis, are simple for your teams to use, and are delivering the maximum return on your investment?

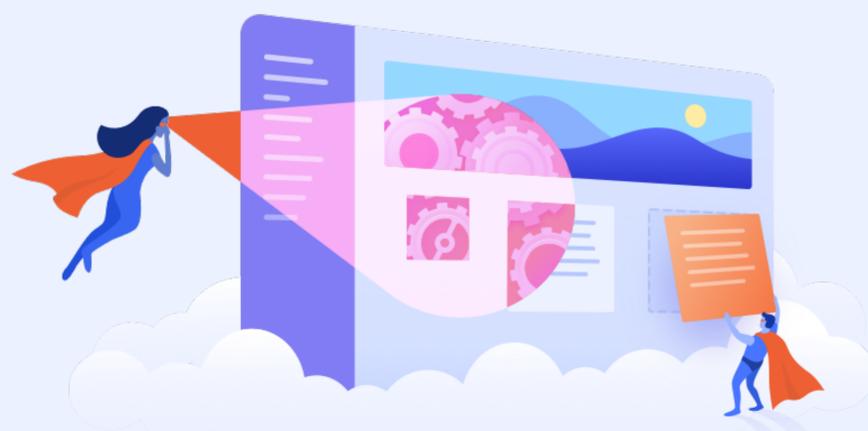
Perhaps you need admin capability, fast, to support an internal initiative. Or maybe you simply want to reap the benefits of your technology without the hassle of administering the platform every day.

Enter Adaptavist Assist – administration as a service that helps your teams perform at their best.

Whether you use Jira, Confluence, Trello, Slack, or a combination, we can help you make the most of your essential collaboration tools.

Expert administrators, at your fingertips

- Leverage a team of expert administrators to manage your daily admin
- Access greater capability than a single in-house admin can deliver
- Standardise processes, and apply best practise approaches that avoid issues and bottlenecks

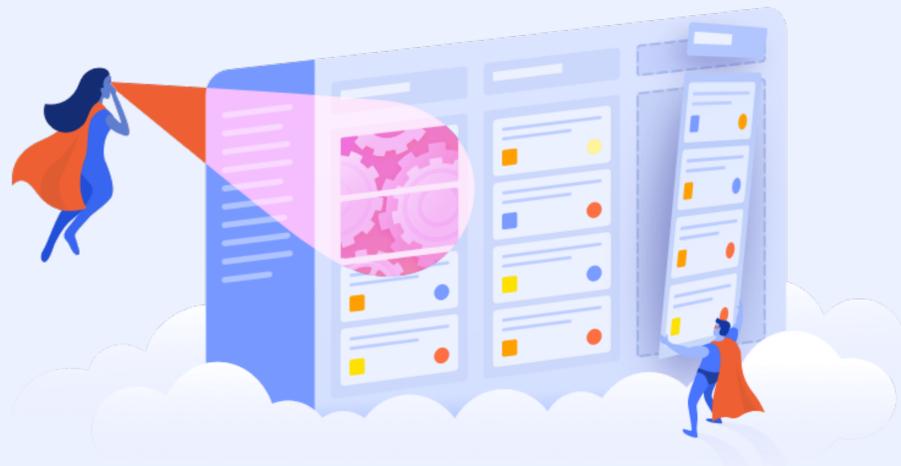


And because we know no one size fits all, Adaptavist Assist services are adapted and delivered to meet your unique needs.

So whether you're filling a skills gap with short-term capability, need questions answered while newly-trained staff learn the ropes, or want to fully outsource the day-to-day admin of your tools, Adaptavist Assist makes it easy.

Make application administration painless

- Creation and configuration of workflows, schemes, fields, channels and workspaces
- Recommending best practice to make the most of your applications
- Vetting and installing Marketplace apps, bots and automation tools
- Configuring users and managing permissions
- Jira Query Language and simple ScriptRunner script authoring
- Setting up integrations with your other essential applications
- Providing Atlassian expertise during enterprise roll-outs



Tickets can be raised directly through your Jira instance, and are addressed against strict SLAs, making admin a breeze.

On-demand admin, from the experts, for your essential collaboration tools



Free up internal resources

reduce or eliminate demand for in-house admins



Ensure scalability

ensure your tools are keeping pace as your business evolves



Get more from your investment

leverage more power at your disposal than any on-staff admin can provide



Manage your budget

access transparent pricing based on user tiers and application counts



Rely on a worthy partner

apply best practice across your business units



Access scalable, tailored support

uniquely based on SLA fair use policies, not hourly rates



Enhance productivity

improve output by simplifying processes and ironing out inefficiencies

Join more than half of the Fortune 500 companies optimising their Atlassian technology with **Adaptavist**



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